



Skilled UX/UI designer with 10+ years of experience in web and app development. Proven ability to lead and manage cross-functional teams to deliver high-quality products. Expertise in user research, information architecture, wireframing, prototyping, and visual design.

## Technical Skills

- UX/UI Design
- Web & App Development
- Prototypes
- Wireframes
- User interface Mockups
- Information Architecture
- Web Optimization
- Customer Journey Mapping
- Visual Design
- Design Software & Programming (Adobe Suite, Figma, HTML, CSS)

## Leadership Skills

- Project Management
- Product Design Strategy
- End-to-End Product Delivery
- Problem Solving
- Communication
- Influencing Leaders
- Managing Client Expectations
- Collaboration
- Time Management
- Continuous Improvement Processes
- Department Management

## Professional Experience

### Praying Pelican Missions | Remote | June 2009 - Present Director of Web & Technology

- Oversees the Web and Technology department with a focus on leading UX/UI design and coordinating cross-functional team efforts.
- Leads the full development lifecycle for multiple projects from research and conceptual design through research, design, testing, and implementation.
- Produces design prototypes and mockups, incorporating user feedback to improve functionality.
- Designs and redesigns websites with improved navigation, strengthened SEO and an optimized user experience.
- Achieves consistent high-performance ratings from stakeholders and annual reviews.
- Developed a one-of-a-kind CMS/CRM to replace a commercial alternative.
- Created a unique, innovative customer portal for group communication and management.

### Overland High School, Cherry Creek School District | Aurora, CO | October 2007 - June 2009 Technology Support Specialist

- Managed technical support requests from end-users, including faculty, students, and staff.
- Tested new technology products.
- Evaluated hardware and software systems and recommended changes for continuous improvement.
- Oversaw network administration and configured workstation systems.
- Led workshops to train teachers and administrators in applications and new technology.
- Provided remote troubleshooting.

## Additional Experience

- Group Sales/Recruiting/Consulting
- Marketing
- Google Workspace Administration
- Trip Leader (50+ group global service trips)
- AV/Tech Director for conferences/meetings

## Education

Bachelor of Education Coursework  
University of Northern Colorado

## Advanced Training & Development

Foundations of User Experience (UX) Design  
Google Career Certification

Fundamentals of Project Planning and Management  
Coursera

## Community Involvement

New Life Program Mentor  
Denver Rescue Mission